

Comprehensive Lipid Control Center Billing/Payment Guidelines

The **Physicians** at The Rogosin Institute Maurice R. Greenberg Comprehensive Lipid Control Center (CLCC) participate in several insurance programs. The list is constantly changing; therefore, we ask that you check with us for updated information.

If our Physicians participate in your insurance program:

You must present the following to the receptionist:

- (1) Your insurance card
- (2) Your secondary insurance card, if you have additional insurance
- (3) Written prior authorization/referrals when required by your insurance program
- (4) Your co-payment, if applicable

If our Physicians do not participate in your insurance program:

At the conclusion of each visit, you are required to pay in full. We accept cash, your personal check, or a credit card (American Express, MasterCard and Visa only) and will provide you with a detailed receipt, which you may submit to your insurance company.

Dietary Services:

Medicare and most commercial insurance program do not cover **dietary services**. Therefore, at the conclusion of each visit, you are required to pay in full for your **dietary visit**. Medicare patients will be required to sign a waiver.

Medicaid:

When you arrive for each visit, you must present your Medicaid card to the receptionist. We will bill Medicaid for all services, provided that your eligibility is confirmed.

Medicare:

At the conclusion of each visit, Medicare will be billed for services provided. Medicare will withhold an amount for your annual deductible and for co-payment charges. This uncovered amount will be billed directly to you or, if applicable, to your secondary insurance. Balances remaining after Medicare and secondary insurance coverage should be paid by check and mailed to the address on your bill.

For patients who do not call to cancel their appointment within 24 hours they will be charged a cancellation fee of \$25.00. **Note: Insurance Companies will not reimburse patient.**

If you have any questions about these guidelines or any questions related to your bill, please call our billing office at (212) 249-4061 and ask for a CLCC representative. If your problem is not resolved within a reasonable length of time, please contact the Maurice R. Greenberg Comprehensive Lipid Control Center Administrator, Dennise Henderson at (212) 702-9600. **Thank You.**